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# **RECEIVING**

When your shipment arrives at our warehouse, we follow a streamlined process to ensure accurate inventory management. The first step is scanning and verification. We promptly scan each product into our system. Our goal is to match the inventory count with the details provided in the receipt generated through our Warehouse Management System (WMS). Once verified, the product is stored carefully. We utilize either pallets or shelves, depending on the nature of the items.

The receiving fee is determined based on specific

- □ \$8 per pallet receiving
- □ \$0.8 per unit receiving
- □ \$3 per box (Truck load)
- □ Container unloading
  - \$225 for 20 feet
    - \$400 for 40 feet
- □ \$35 per hour for inspection
- □ \$20 palletization / pallet
- □ \$1 per photo

We charge for inspection and repalletization in 15-minute increments. Our standard pallet dimensions are 48"x40"x60". If the received inventory does not conform to this standard size, we'll need to restructure the pallets (i.e., repalletize). To facilitate efficient handling, please create a receipt in advance to inform us about the upcoming shipment.



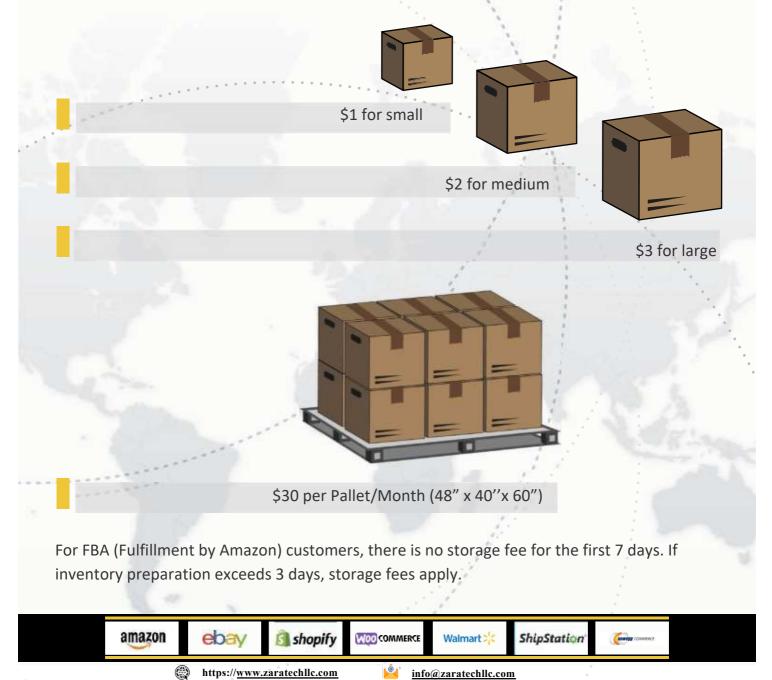


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## **STORAGE**

Each unique SKU (Stock Keeping Unit) is assigned its own storage location. This approach optimizes the pick process, making it more efficient. Our expertise ensures that you use only the necessary resources, minimizing monthly storage costs. Please take note of the following monthly storage charges:





#### **FBA/PREP**

We offer comprehensive FBA preparations to ensure seamless acceptance by Amazon:

TIER 1 (500+ items per month)	TIER 2 (250-500 items per month)	TIER 3 (0-250 items per month)
2.99 USD per carton for receiving or sending	2.99 USD per carton for receiving or sending	2.99 USD per carton for receiving or sending
0.26 USD per item for FNSKU labeling and inspection	0.28 USD per item for FNSKU labeling and inspection	0.30 USD per item for FNSKU labeling and inspection

- □ FNSKU / ASIN labelling as mentioned above.
- □ \$8 Minimum handling charges/shipment.
- Polybag/Bubble/Shrink wrap per item \$0.50 (over size item will be additional)
- □ Fragile wrap \$0.80 per item
- **Bundling** (Bundling unit cost does not include Polybag, Bubble wrap, Shrink wrap, Tape)
  - \$0.70 up to 6 units
  - \$0.10 for each additional bundled unit
- □ Unbundle / Unit \$0.30 per item
- □ Hazmat label per unit \$0.60 per item
- □ Sticker removal \$0.25 per item
- □ Repacking \$0.30 per item
- New box
  - Small \$1.50 (12"x12"x12") •
  - Medium \$2.50 (18"x18"x14") (14"x14"x14")
    - Large \$4 (18"x18"x24") (24"x16"x19")
- □ New Pallet \$8
- □ Master Carton label \$2.00 (includes FBA, UPS labels & amp; handling, daily pickup)
- □ Repalletize / Pallet \$15
- Pallet box label \$0.50

amazon

□ Pallet labels \$2.00 (\$0.50 per side)

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□ BOL/PRO \$1.00 per shipment

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#### **RETURNS & DISPOSAL**

Use the product size tier to determine the size of your product.

Product size tier	Unit weight*	Longest side
Small standard-size	16 oz	15 inches
Large standard-size	20 lb	18 inches
Small oversize	70 lb	60 inches
Medium oversize	150 lb	108 inches
Large oversize	150 lb	108 inches
Special oversize	Over 150 lb	Over 108 inches

#### **Returns Processing Fee**

Determine which rate card applies using the size tier of your product.

Size tier	Shipping weight	Returns processing fee
Small standard	6 oz or less	\$1.40
	6+ to 12 oz	\$2.30
	12+ to 16 oz	\$2.35
Large standard	6 oz or less	\$3
	6+ to 12 oz	\$3.10
	12+ to 16 oz	\$3.30
	1+ to 2 lb	\$4.50
	2+ to 3 lb	\$5.10
	3+ lb to 20 lb	\$5 + \$0.28/lb above first 3lb
Oversize	Small	\$6 + \$0.31/lb above first 3lb
	Medium	\$7 + \$0.39/lb above first 3lb
	Large	\$30 + \$0.69/lb above first 3lb
	Special	\$50 + \$0.81/lb above first 3lb



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#### FBA DISPOSAL ORDER FEES

Determine your product's size tier to select the appropriate rate card. If your product requires special handling, use the oversize and special handling item rate card.

Size tier	Shipping weight	Disposal fee per unit
Standard size	0 to 0.5 lb	\$0.20
	0.5+ to 1.0 lb	\$0.30
	1.0+ to 2.0 lb	\$0.50
	More than 2 lb	\$0.60 + \$0.30/lb above 2 lb
Oversize and special	0 to 1.0 lb	\$0.70
handling items*	1.0+ to 2.0 lb	\$0.90
	2.0+ to 4.0 lb	\$1.40
	4.0+ to 10.0 lb	\$2.40
	More than 10.0 lb	\$3.50 + \$0.30/lb above 2 lb

Special handling items include apparel, shoes, watches, jewelry, and dangerous goods.





## **ORDER FULFILLMENT**

We do not charge handling fees for outbound shipments. Your orders are picked and packed exactly as specified by you. Orders are typically ready within 3 to 4 hours from initiation. Our carriers collect orders every 3 hours, ensuring efficient fulfillment. The following are our charges for order fulfillment:

- Hazmat label \$0.60 per label
- Repacking \$0.30 per item
- Special label \$0.45 per item
- Bubble wrap \$0.45 per item
- Label removal \$0.40 per label
- Labelling \$0.40 per item
- Pick, pack, ship per unit \$3-\$22 (Does not include shipping charges)



If you initiate your order before 3pm, we will ship it on the same business day. Any order placed

after 3pm is shipped on the next business day. Rare carrier delays may cause a one-day delay. Note that carriers typically increase rates by 3% to 5% annually, which we pass on at cost to our

customers. The points mentioned above do not include shipping rates.



### **NOT SURE HOW TO START?**

If you are unsure how to proceed, feel free to call or email us anytime. You can schedule an online meeting for further clarifications on our costs. We are committed to simplifying this seemingly hectic process for you..







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# **SIGN UP AGREEMENT**

To avail our services, please review and agree to the following terms:

1. Our minimum handling charge per package/SKU is \$8.

2. Always provide the ship-to-name before shipping to our 3PL warehouse. Share the name in text format via our WhatsApp group to prevent delays.

After placing an order, we need the following details:

- ASIN
- Quantity ordered
- Ship-to name
- Tracking number
- Prep instructions

3. Regularly check the tracking information provided by your supplier to track your shipment. Once the shipment is delivered to us, kindly allow time for our warehouse to process it and notify you.

4. The photos we provide are casual in nature. Any specific picture request for ungating or inspection purposes will incur an additional cost.

5. Our goal is to complete shipments within a week without storage charges. After one week, storage charges apply. Storage fees are calculated in two-week increments (half month or full month.

6. Invoices for receiving and palletization (if applicable) are issued upon inventory receipt. Storage invoices are issued at the end of the month or when the shipment is dispatched.

7. Invoices have a 7-day payment window from the date of issuance. If the payment is not received by the due date, late fees will be applied.

8. Our accepted modes of payment are Zelle, Wise, Venmo, PayPal, and online card payments. No other payment platforms are accepted.

9. Any transaction or processing fees applied to payment methods must be covered by the payee.10. Rates are subject to change with 1-month prior notice.

By signing below, you acknowledge that you have read and agreed to these terms.

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